



A STAR ALLIANCE MEMBER 

Conditions for free promotional tickets:

- Flight is from/Frankfurt or Munich to Tokyo (Narita or Haneda airport), transfer from/to Duesseldorf is at own expense.
- The ticket is not transferable.
- A disbursement of this free ticket is not possible.
- The validity period for this travel voucher amounts to one year and is not extendable.
- A confirmed reservation can be requested earliest one month prior to departure and only on subject to availability for free ticket.
- Please send us three alternative dates when requesting your flights.
- After ticketing no more changes (date or names) are possible.
- This free ticket applies only in the publicized class. An upgrade into a higher service class is not available.
- For reconfirmation of these conditions we ask you to sign the lower section of this side and send it within two weeks after the drawing back to the following fax number:
  - **0211/131138**
- In case the acknowledgment of the special conditions for these tickets should not be reconfirmed within the period mentioned by you, they will purge spareless.
- A refund of not-used tickets or coupons is not possible.
- Free tickets cannot be brought in connection with frequent flyer programs, i.e. mile collection and the use of "Upgrade Point" are not possible.
- Compensation based on the European Passenger Rights will not be possible for these free of charge tickets.
- Taxes and fees thereby incurred have to be carried by the traveler
- Dispatching of the confirmed tickets to the winner by ANA after forwarding of the original voucher.

As soon as you decided for a travel date, please contact us in time by email or by fax under **0211/ 131138**.

We look forward to welcoming you onboard of ANA!

Sincerely yours, the **ANA Team** Germany

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Name of the event:

Date:

I have acknowledged the **special conditions for free promotional tickets** above.

\_\_\_\_\_  
Signatur

\_\_\_\_\_  
Date